



Credentialing should be a breeze!



SEE YOUR PHARMACY'S RESULTS AND RECOMMENDED NEXT STEPS BY VISITING WWW.RJHEDGES.COM/NEXTSTEPS

Make your **credentialing process** easier with this free **PHARMACY CREDENTIALING ASSESSMENT!**

YES NO **PHARMACY OPERATIONS**

Are staff members trained on CMS 10147 Adherence if a "569 error" occurs?

Do you have Policies and Procedures (P&P) to meet Pharmacy Medicare Part D credentialing requirements?

Are you keeping annual records of all trainings (HIPAA & FWA with 10 years of retention)?

Do you review your EQuipp scores monthly?

Do you have a Medication Adherence Program?

Do you have P&P's for:

Usual and Customary

Patient Counseling Practices

Mis-fill Procedures

Medication Recall Procedures

Medication Expiration Procedures

Generic/Brand Price Disclosures

Demographics and Allergy Capture

Partial Refills

YES NO **PATIENT SAFETY**

Do you have a Continuous Quality Improvement Program?

Are you enrolled in a Patient Safety Organization?

YES NO **HIPAA**

Do you have a HIPAA P&P manual/program in place?

Has your Notice of Privacy Practice been updated since July 1, 2013?

Do you maintain a breach assessment when the patient receives another patient's medication?

YES NO **FWA**

Are you conducting FWA Prevention training annually?

Do you have an "Anti-Kickback" Policy & Procedure (P&P)?

Do you have your entire staff completing Conflict of Interest forms annually?

Are you running OIG-GSA-SAM Exclusion Verifications each month on:

Employees, Owners and Contractors

Business Associates

All vendors whose products are billed through Medicare

Are you keeping these documents for 10 years?