



Pharmacy Contracting, Credentialing, and Reconciliation Services by Pharmacy First

Pharmacy First is dedicated to driving the success of independent pharmacies with our contracting, credentialing, and reconciliation recovery services. We offer additional solutions through our business and performance centers.

President & CEO: Bob Dickey

Founded: 1996

Employees: 40+

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Company Background

Pharmacy First was formed in 1996 by a group of regional wholesalers, Wholesale Alliance, LLC. By joining together, these wholesalers were able to offer community pharmacy the opportunity to qualify for retail programs previously only available to large chain pharmacies.

In 2006, Pharmacy First expanded its interests in assisting the independent pharmacy by purchasing Third Party Station, a Pharmacy Services Administrative Organization (PSAO). Through this acquisition, Pharmacy First was able to offer valuable services like third party contract management and reconciliation, in addition to adherence services.

Product Overview

Founded for independents, Pharmacy First provides pharmacies the strength and leverage needed to compete in an ever changing pharmacy world. Our PSAO service provides contracting, credentialing, a MAC Appeals tool, exceptional customer service, and continuous communication with members.

Incorporating a business center enables Pharmacy First to recognize and meet the needs of your independent pharmacy. A business center should be functional, as well as, provide educational resources. Your PSAO should not only focus on the services provided, but also act as an informational hub for your pharmacy. The business center provides reconciliation, credentialing through our PF C.A.R.E.S. and PF C.A.R.E.S. Plus platforms, and cash claims solutions through our Value Card Cash Plus and PromiseRx Complete programs.

Pharmacy First also offers engagement tools that allow your pharmacy to critique and measure your performance and productivity. In our Performance Center, we offer tools that will help your pharmacy with cash flow, inventory, relationship building, and patient retention, as well as, providing a logged history of reported metrics.

Features & Options

■ Pharmacy First Members Gain Access to:

- Contracting
- Credentialing
- Reconciliation
- Quality Assurance
- Fraud, Waste, and Abuse
- Cash Card Program
- \$4 Generic Program

We realize no two pharmacies are alike, therefore our programs are available in virtually any combination our member pharmacies find most beneficial. This flexibility allows our pharmacies to focus on their most important asset, the patient.

Ordering Information

Contact us at (800) 460-1575 or info@pharmacyfirst.com.