



PharmaLink® Sets the Industry Benchmark for Quality in Returns Processing

An elite team of return consultants focused on excellence in service, personalized attention, and delivering the ultimate value.

President & COO: Thierry Beckers

Founded: 2000

Employees: 100+

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Company Background

Founded in 2000 and headquartered in the Tampa Bay Area of Florida, PharmaLink is the nation's premier Pharmaceutical Returns and Disposal provider. With services spanning the complete spectrum of the pharmaceutical supply chain, they have a 360° view of the needs of all business involved in the delivery of healthcare. The focal point of all services revolves around safely removing expired, damaged, and unwanted pharmaceuticals from the marketplace. Using a responsible, compliant, and innovative approach to pharmaceutical return and disposal services, PharmaLink is creating solutions for hospitals, pharmacies, and other supply chain partners, increasing value, and driving business profitability.

Service Overview

The service that PharmaLink provides to its clients can be summed up quite simply as "Returns Made Simple!" We offer both on-site and mail-in service nationwide with a focus on personalization and an SOP driven process that ensures compliance and the maximum credit recovery available.

All services are conducted by specially trained return consultants that have expert knowledge in our process and access to systems that bring a new level of transparency to the returns process from a reporting perspective. Whether you choose to have us service your facility on-site, or to mail-in returns for processing, you will receive the same level of quality service, expertise, and commitment to excellence.

Our punctual staff is always ready to assist you in maximizing credit value and identifying new opportunities in your inventory.

Features & Options

■ On-Site Pharmacy Return Services Include:

- Complete pharmacy inventory review to identify expired products.
- On-site inventory of products to be returned.
- Complete preparation of regulatory paperwork.
- Preparation of return inventory shipment.
- Shipping to processing facility.
- Processing of returnable products and recalls.
- Specialized processing of 340B products.

- Return authorization management.
- Witnessed disposal of non-returnable products.
- Detailed processing reports and analytics via web-portal.
- Credit reporting and reconciliation.
- Personalized pharmacy business review with return and inventory recommendations.

■ Mail-in Pharmacy Return Services Include:

- Web-Based inventory and reporting application to log products for return.
- Free pick-up and shipping of products to processing center.
- Complete preparation of regulatory paperwork.
- Processing of returnable products and recalls.
- Specialized processing of 340B products.
- Return authorization management.
- Witnessed disposal of non-returnable products.
- Detailed processing reports and analytics via web-portal.
- Credit reporting and reconciliation.
- Personalized pharmacy business review with return and inventory recommendations.

Additional Product Lines

PharmaLink's RxTakeBack® program provides pharmacies with an innovative method to safely comply with the requirements of the DEA Secure and Responsible Drug Disposal Act of 2010, by creating an outlet for patients (ultimate prescription users) to dispose of unwanted medications and house-hold prescriptions including controlled substances. The system includes a security kiosk for collection, disposable kiosk liners, complete logistics, and access to a web-based tracking and compliance system that assists users in conforming to DEA and EPA regulatory requirements while providing a much needed service to the community.

For more information, please visit www.RxTakeBack.com.

Markets Served

PharmaLink offers return services to all hospital and pharmacy classes of trade.

GPO & Group Affiliations

Premier, MHA, Innovatix, Asembia, Apexus

Pricing Information

GPO contract rates and group discounts available.

Ordering Information

For more information, or to schedule a service with PharmaLink, please visit www.pharmalinkinc.com or call (800) 257-3527.