



Find Out Why Three Out of Five Top-Tier Specialty Pharmacies Use PharmaLink

PharmaLink's sole focus is to provide an innovative approach to pharmacy returns that is the most cost-effective, accurate, and compliant solution to safely remove unsaleable pharmaceuticals from specialty pharmacies, hospitals, and other healthcare organizations.

President & CEO: Thierry Beckers

Founded: 2000

Employees: 160

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Company Background

Founded in 2000, PharmaLink is the nation's premier pharmaceutical returns and disposal provider. Our operations model, which is designed exclusively to handle pharmaceutical returns, allows us to offer custom solutions to ensure maximum credits and regulatory compliance to our clients. Early this year, driven by strong and consistent growth, PharmaLink announced a facility expansion that will increase its capacity to 76,000 square feet. The new addition brings quality and innovation standards to the forefront by capturing 2D serialization data and validated systems to ensure data integrity.

PharmaLink has established a leading position in the pharmaceutical reverse distribution market with thousands of healthcare facilities across the U.S. utilizing its services. In January, the company celebrated 20 years of growth and service to the industry through quality, innovation, and a customer-centric approach.

Service Overview

PharmaLink is 100% focused on providing pharmaceutical return services to the healthcare supply chain. PharmaLink offers on-site and mail-in returns services nationwide utilizing our custom operations model to ensure compliance and maximum credit recovery. All members of the PharmaLink team are trained in every aspect of our operations process and exhibit extensive knowledge relative to the reverse logistics industry. We prepare regulatory paperwork, including DEA 222 Form and provide real-time reports with Encore®, our web-based returns management platform. Whether you choose to have us service your facility on-site, or mail-in your returns for processing, you will receive the highest standards of service, excellence, and expertise with PharmaLink.

Features & Options

■ Mail-In and On-Site Service Features

- Complete return inventory generated for all unsaleable products.
- Returns processed within one week of receipt.
- Dedicated returns consultant.
- Compliant with all state and federal regulations.
- DEA 222 forms generated for CII returns.
- Advanced processing automation.
- Maximum credit recovery.
- Online real-time reporting platform.
- Product aging program.
- Batch processing program.
- Actual counts on partials.

■ Additional On-Site Service Features

- Expired product pulled from shelves of pharmacy and inventoried by returns consultant.
- Returns consultant arranges for shipment of product.

Markets Served

PharmaLink offers returns services to all classes of trade in the healthcare supply chain, including pharmacies, hospitals, 340B, long-term care, infusion, and specialty.

Trade Show Meetings Attended

PharmaLink supports its partners and industry experts. PharmaLink regularly attends the following industry events: HDA Business Leadership Conference, HDA Distribution Management Conference, Value Drug Expo, Smith Drug Company Show, Asembia, Cardinal Health RBC, PDS Pharmacy Conference, NACDS Total Store Expo, MHA Business Summit, AAP National Conference, and MMCAP National Conference.

Ordering Information

Call (800) 257-3527 or visit www.pharmalinkinc.com for more on PharmaLink's returns services.