



Operations-Based Accreditation for Advanced Pharmacy Services by The Compliance Team

Designed to streamline daily operations, TCT's Exemplary Provider® accreditation for advanced pharmacy services spotlights the critical role that community pharmacies play as the prime medication managers for problematic chronically ill patients.

Founder & CEO: Sandra C. Canally, RN

Founded: 1994

Employees: 35

Toll-Free Phone: (888) 291-5353

Phone: (215) 654-9110

Fax: (215) 654-9068

Address: P.O. Box 160, 905 Sheble Lane, Suite 102
Spring House, PA 19477

Website: www.TheComplianceTeam.org

WBENC-Certified Women's Business Enterprise | Women of Small Business-WOSB Certified



Company Background

Inspired by the teachings of Florence Nightingale, and modern-day quality icons W. Edwards Deming and Masaaki Imai, Sandra Canally, founder and CEO, of The Compliance Team™ has developed healthcare's first suite of simplified operations-based accreditation programs which are grounded on two core beliefs: 1.) Every patient deserves exemplary care, and 2.) It should not be difficult or costly for providers to achieve healthcare delivery excellence.

Accreditation Process Overview

The Compliance Team's operations-based accreditation process standardizes everyday patient care practices and streamlines business operations while verifying and validating quality claims. First time applicants enroll for three-years. It takes, on average, four-hours/week over a four-month period to implement the program.

A TCT Accreditation Advisor is assigned to each new participating organization. Using our plain language Safety-Honesty-Caring® quality standards for guidance, they conduct a series of one-on-one implementation webinars covering the following areas: administration, patient services, infection control, risk management, corporate compliance, human resources, government regulatory, and when applicable, CMS' Rural Health Clinic Conditions for Certification.

Among the many value-added extras included in each program, participants are given access to TCT's Patient Quality Measurement™ national satisfaction reporting and benchmarking database, as well as hundreds of document templates and regular update notices.

Department of Health & Human Services Authority

By way of its proprietary Exemplary Provider® accreditation programs, TCT is authorized by the Secretary of the Department of Health and Human Services to accredit healthcare practices that seek to bill Medicare for Part A — Rural Health Clinic and Part B — durable medical equipment, prosthetics, orthotics, and supplies (DMEPOS) services.

Patient-Centered Pharmacy Home™

Better patient medication management starts with better coordination between a patient's pharmacy and prescribing professionals. That's why The Compliance Team's accreditation process for advanced pharmacy services spotlights the critical role that community pharmacies play as the prime medication managers for problematic chronically ill patients.

Program goals are three fold: 1.) Reduce emergency department visits and hospital re-admissions of problematic patients. 2.) Lessen prescribing clinician workloads. 3.) Increase your pharmacy's prescription business via the development of agreements with prescribers. In short, our operations-based program provides the framework by which your community pharmacy can better engage with chronic care patients and their prescribers. Better communications and care coordination are key.

Accredited status for Patient-Centered Pharmacy Home™ will serve as public notice to patients and payers alike that your pharmacy routinely demonstrates outstanding advanced care practices, and your organization is striving to achieve better outcomes for your problematic patients by focusing on enhanced RX care planning, patient follow-up, and establishing agreements with prescribing clinicians.

New for 2018 — TelePharmacy Accreditation

TCT's Safety-Honesty-Caring® quality standards and evidence of compliance that serve as a blueprint for setting-up remote prescription dispensing locations using advanced telecommunication technology and innovative business models.

Testimonial

"These high standards reflect and validate our commitment to continuously strive to improve patient health outcomes in every community that we serve. We are extremely proud of our pharmacists who provide unparalleled care every day, and are very grateful to TCT, whose innovative and industry leading accreditation strategies have helped us achieve this incredibly important milestone in the growth of our professional pharmacy services."

— David Adsit, RPh, Director of Pharmacy Operations, Kinney Drugs, Gouverneur, NY

Pharmacy Services Accreditation Programs

Community pharmacy including: Medicare-approved DMEPOS; Patient-Centered Pharmacy Home™; TelePharmacy; Sterile and Non-sterile Compounding; Long-Term Care; Specialty Drugs; Infusion; and Travel/Retail Clinic.

Additional Health Sector Accreditation Programs

Medicare Part A — Rural Health Clinic (RHC); MACRA-Approved Patient-Centered Medical Home (PCMH); Immediate Care Clinic; Sleep Care Management; Medicare Part B — DMEPOS; Ocularist/Anaplastologist; Private Duty