



Remote Order Entry & Verification Services RxRemoteSolutions (RemoteSolutions)

RemoteSolutions provides safe, efficient, office-based medication order entry and verification services which meet The Joint Commission standards, HIPAA regulations, and applicable state licensing requirements.

President & CEO: Don Nickleson

Toll-free Phone: (877) 662-4779

Fax: (740) 568-0022

Address: 6409 Quail Hollow Road
Memphis, TN 38120

Website: RxRemoteSolutions.com



Product Overview

RemoteSolutions provides 24/7, pharmacy-based medication order entry and verification services. Our highly trained pharmacists adhere to your organizational and clinical policies, procedures and protocols. RemoteSolutions provides affordable and flexible services customized to fit the needs of each individual client.

Features & Options

- Pharmacy-based Operations
- Web-cam verification of patient's own medications and extemporaneous compounds
- Q.A./Q.I. Reporting
- Intensive Pharmacist Training
- Flexible and adaptable coverage for an hour or multiple hours

Product Specifications

■ OUR PROCESS

1. Connect

RemoteSolutions pharmacists are in a secure, licensed pharmacy, connected via HIPAA compliant links directly to your hospital pharmacy system. No interface needed.

2. Receive & Review

A licensed pharmacist receives and reviews the order, intervenes where appropriate, and communicates with the medical staff before the order is processed to ensure high quality medication use.

3. Process, Enter & Verify

RemoteSolutions' highly trained pharmacists process the incoming orders and enter/verify directly in the hospital pharmacy's information system.

Testimonials

"I just wanted to share this with you. I saw one of the evening nursing supervisors and her comment was "that overnight service rocks!"

The pharmacists are so pleasant and nice to deal with."

— Michael J. Migliore, R.Ph., M.S.

Director of Pharmacy
Auburn Community Hospital
Auburn, NY

"RemoteSolutions has enabled us to provide our 25 bed, critical access hospital, with pharmacy coverage 24 hours a day, seven days a week for the first time since opening. After switching from a different vendor to RemoteSolutions, not only did our after-hours pharmacy coverage increase, but our monthly cost for the service decreased by an average of 40%. We could not be more satisfied with coverage provided by the pharmacists, the daily handoffs and the monthly feedback and reports sent by RemoteSolutions."

— 25 bed hospital in Minnesota

Enhancing Clinical Services

RemoteSolutions' pharmacists are an extension of your pharmacy service and are available to answer questions. We will contact your nursing staff or physician should consultations be necessary. All unresolved orders and patient issues will be communicated to the hospital pharmacy team on the next shift. As a result, pharmacy records are updated and current, allowing your facility's on-site pharmacy staff to focus efficiently on its daily responsibilities of providing high quality patient care.

