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Updox Pharmacy Connect

Let Updox Pharmacy Connect help your business ...
 Improve Care Coordination — Drive New Revenue — Enhance Star Ratings — Engage Patients and Physicians — Increase Patient Traffic — Manage Medication Synchronization.

President & CEO: Mike Morgan

Founded: 2009

Employees: 84

Phone: (614) 798-8170

Address: 5500 Frantz Road, Dublin, OH 43017

Website: www.updox.com



Company Background

Updox is the industry leading healthcare communication solution connecting providers and pharmacists to patients, payers, and to one another. Updox is integrated with more than 80 electronic health records (EHR) and four pharmacy management systems, serving more than 300,000 healthcare professionals and 72 million patients nationwide. Through an extensive Direct secure messaging network and a flexible communication platform, Updox connects various healthcare providers, including physicians, patients, pharmacists, payers, labs, and healthcare partners. Once part of the Updox network, users and partners can access the full suite of applications, including: secure messaging, eFax, patient portal, appointment scheduling and reminders, credit card payments, and health alerts, all with the goal of driving improved outcomes and satisfaction through more efficient communications and stronger care coordination. For the past three consecutive years, Updox has been named to the Inc. 5000 list of America's fastest-growing private companies.

Product Overview

Updox knows the pains that community pharmacies face. You need to communicate securely with physicians. You're trying to increase patient traffic. Medication adherence is an ongoing concern. Your staff is drowning in stacks of paper. It's a challenge to manage the medication synchronization process. You're struggling to gain access to care teams to coordinate care. Is your pharmacy challenged with:

- Difficulty in maintaining patient engagement.
- Inefficient and costly paper processes.
- Lack of tools to manage and scale clinical service delivery.
- Need to increase patient traffic and reduce no-shows for wellness services.
- Spending too much staff time focusing on costly manual tasks.
- Challenge of managing medical synchronization process.
- Ensuring medication adherence.
- Lack of communications/collaboration with prescribing providers.

Updox Pharmacy Connect helps community pharmacy organizations remain successful by staying competitive and efficient in today's ever-changing healthcare industry. As the role of pharmacists is changing, Updox meets community pharmacists where they are today to help them get where they want to be as the industry evolves.

Let Updox Pharmacy Connect Help Your Pharmacy

- Manage medication synchronization through streamlined communication and care coordination.
- Improve medication adherence with innovative reminders.
- Communicate faster with physicians, care teams, and patients.
- Engage patients by offering convenient online customer service tools.
- Drive clinical services revenue through improved care coordination processes.
- Manage communications including transition of care documents and PHI.
- Improve customer service with better communication and access.
- Increase efficiency and reduce costs with paperless faxing.
- Improve cash flow with online patient payments and credit card on file.

Features & Options

■ Updox Pharmacy Connect Includes:

- Fully-accredited, HIPAA-compliant Direct secure communications channel.
- Web-based document management system to cut costs for paper, toner, hardware, and phone lines.
- Patient portal to engage patients and improve customer satisfaction.
- Self-scheduling for screenings, consults, immunizations, and point-of-care testing.
- Convenient online payments for account balances and product ordering.
- Medication adherence solution to improve care and lower costs.

Testimonial

"Updox Pharmacy Connect is an easy solution to use. All our communications, including faxes, direct emails, and messages from patients, are routed to one inbox instead of a bunch of different programs. It offers a great channel for us to connect with physicians in our area and directly communicate with them. We're already saving money with Updox, and I see it as being very valuable to expanding our clinic operations."

— Beth Bryan, PharmD, Owner, Surgoinsville (TN) Pharmacy

Ordering Information

Updox offers a no-risk, 30-day free trial! To learn more about Updox Pharmacy Connect or set up a personalized demonstration, visit www.updox.com/pharmacy-connect or call (614) 798-8170.