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## Guardian Angel<sup>SM</sup> Specialty Pharmacy Logistics Solution From Dawson Healthcare Solutions — Because Tomorrow's Not an Option

Guardian Angel's seamless premier emergency response logistics solution reduces patient therapy delivery interruption, enhances patient satisfaction, reduces reshops, and enables our customers to make smarter shipping decisions as well as reduce costs.

**President & CEO:** Doug Dawson

**Founded:** 2000

**Employees:** 125

**Stock Symbol:** Privately held

**Phone:** (618) 205-8800

**Address:** 2220 State Road 157, Suite 150  
Glen Carbon, IL 62034

**Website:** [www.dawsonhealthcaresolutions.com](http://www.dawsonhealthcaresolutions.com)



**Dawson**  
Healthcare  
Solutions

### Company Background

Dawson Healthcare Solutions, Inc. is part of The Dawson Group — a logistics organization that's developed into a world-class leader in global custom supply chain management. We provide emergency response logistics programs customized to all healthcare segments. With best-in-class services, we offer innovative, real-time solutions to improve on-time delivery service, enhanced communication, and visibility of customer shipments in the final mile.

### Product Overview

■ **On time. On protocol. Regardless of the circumstances.**

In the world of specialty pharmacy, the integrity of your product relies on hightouch, white-glove service — and timely delivery. Guardian Angel<sup>SM</sup> is the safety net that dramatically increases your on-time delivery performance and exceeds your customers' expectations.

A proprietary tracking platform designed and developed for the high-value, life critical packages in specialty pharmacy, Guardian Angel<sup>SM</sup> has blossomed into the world's most sophisticated emergency response logistics service.

Let our logistics specialists take ownership of each and every package, from the moment a package receives our early identification of distress until it's delivered directly to your customer.

Our 24/7 customer support team, coupled with our extensive nationwide delivery network, ensures your time-sensitive products are delivered on the committed day regardless of external disruptions like inclement weather, road closures, required signatures, inaccurate addresses, and more. With 99.9% accuracy. Dawson Healthcare Solutions is an Indirect Air Carrier (IAC), capable of next flight-out services and is TSA certified.

### Features & Options

- Thoroughly Trained Specialists
- Complete Visibility of Packages
- Intervention and Recovery of Distressed Packages
- Day of Delivery Reminder Calls
- Proof of Delivery With Signature Capture
- Valuable Alerts and Analysis
- Customized Reporting

### Additional Product Lines

#### ■ Nationwide Courier Service

From an envelope to a truckload, Dawson Healthcare Solutions provides nationwide same-day delivery. Wherever your office is, we have a network of couriers — foot messengers, bike couriers, and vehicles for anything — to pick up and deliver your package.

#### ■ Call Center Services

Whether your needs are for inbound or outbound call projects or ongoing call center support, Dawson Healthcare Solutions can help. Our affordable, turnkey solutions can be customized for your business.

#### ■ Packaging/Parcel Solutions

We are a full-line distributor of packing supplies, specializing in cold chain packaging and systems. We understand that each business has a unique mix of products, procedures, and locations, and our consultation approach allows us to tailor a custom solution to your specific needs.

### Markets Served

We serve anywhere, 100% committed-day service is a must — including all segments of healthcare, perishable foods, and more — in the U.S., Canada, Guam, Europe, and Africa.

### Trade Shows/Meetings Attended

Dawson Healthcare Solutions attends and sponsors the Asembia Specialty Pharmacy Summit, the National Association of Specialty Pharmacy (NASP) Annual Meeting & Expo, and ECRM each year.

### Ordering Information

For more information about our pharmacy solutions, please contact Amanda Cleland, VP of Business Development, at [amanda.cleland@dawsonhcs.com](mailto:amanda.cleland@dawsonhcs.com), (618) 205-8800 x8112, or (618) 303-5051.