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Quickly, Easily, and Securely Fill Prescriptions, Anytime, Anywhere With the MedAvail MedCenter®

The MedAvail MedCenter is a complete remote pharmacy solution that is transforming the pharmacy experience by providing “fast lane” pharmacy with dispense times of five minutes or less.

CEO:	Ed Kilroy	
Founded:	2012	
Employees:	140 employees	
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Company Background

MedAvail Technologies Inc. is a healthcare technology company commercializing the MedAvail MedCenter, a self-service kiosk solution that supports the dispensing of prescription medications and over-the-counter products. MedAvail was formed in June of 2012 through the purchase of assets from PharmaTrust of Oakville, Canada, a business that had developed earlier iterations of this ground-breaking technology since 2007. We have since partnered with a global contract manufacturer for additional engineering support and manufacturing. We are currently in a pilot program with a significant US-based retail pharmacy and have joined forces with a Canadian pharmacy to launch sites in Southern Ontario.

Product Overview

The MedAvail Remote Dispensing System is a fully automated pharmaceutical platform connected to a remote healthcare professional. The MedCenter dispenser is the face of that solution. The easy-to-use MedCenters are available 24 hours a day and 7 days a week. With a few taps on the MedCenter screen, customers can fill or refill prescription medications or purchase over-the-counter medications, and engage in one-on-one consultations with a friendly, remote pharmacist.

Features & Options

■ State-of-the-Art Touchscreen

A large, high-resolution touchscreen on the front of the MedCenter allows for a clean, easy-to-follow menu layout, with large, readable text to accommodate all customers.

■ Audio/Video Capabilities

The MedCenter has full audio/video capabilities, which allow customers to engage in face-to-face consultations with pharmacists through video calls, if desired.

■ Adjustable Camera

The unique adjustable camera allows the pharmacist to adjust the position of the camera to accommodate the customer's height. This feature ensures that all MedCenter calls are truly face-to-face.

■ Privacy Features

Customers can pick up the privacy handset during the pharmacist consultation. Privacy panels on either side of the MedCenter protect the customer's personal space and ensure a comfortable and secure experience.

■ High Capacity, Customizable Vault

The large MedCenter vault ensures a wide selection of available medications. The vault is 100% customizable to meet business needs, while the packages stored within the vault can be customized to meet clinical, demographic, and business needs.

■ Highly Secure

The vault is made of a high-grade, thick, steel plate and the MedCenter is bolted to the floor. The MedCenter is equipped with 24-hour monitoring that notifies MedCenter technicians of any unauthorized access attempts.

Key Customers

Retail Pharmacies; Hospitals and Clinics; Employer Sites; University Campuses

Markets Served

■ Retail Pharmacy Chains

With the MedCenter, pharmacies can extend their brand without the high investment costs of building a brick and mortar operation. The smaller footprint of the MedCenter means it can be deployed in multiple use case scenarios. It can bring pharmacy access to areas that do not have a traditional pharmacy, providing continuity of care for existing patients while potentially driving customer acquisition. The MedCenter is the perfect solution for pharmacies looking to extend their hours to provide 24-hour patient access to pharmacy services. The MedCenter can effectively use pharmacy staff to manage multiple locations from a single location, making 24-hour service not only possible, but profitable.

■ Hospitals/Clinics

The MedCenter benefits a hospital or clinic by providing pharmacy access at the point of prescription. The MedCenter provides patients with a quick and convenient way to fill their prescriptions on site. This works to increase primary adherence, increase patient compliance, and potentially reduce re-admission rates.

■ Employer Sites

A MedCenter at an employer site offers employees a private, fast way to fill or refill their prescription medications without leaving the work site. Fast access to prescription and over-the-counter medications, as well as the expertise of a pharmacist, may reduce sick days and increase employee health and satisfaction.