

EZ-DME by FDS

EZ-DME by FDS allows you to bill, track and reconcile durable medical equipment claims in an easy and secure way.

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Employees:	<250
Stock Symbol:	Private Company

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Company Background

FDS, Inc. dba Freedom Data Services[®] (FDS) is a Service Administrator providing value added services to the healthcare industry in the form of competitive switching services, on-line claim reviews, electronic Durable Medical Equipment (DME) claims processing, market share administration, and pharmacy profitability management. FDS offers professional, comprehensive and affordable solutions to everyday management and the business processes of its trading partners.

FDS has developed strategic alliances with wholesalers, buying groups, Pharmacy Benefits Managers (PBMs), pharmacy associations, software vendors, product suppliers, and independent pharmacies throughout the United States. Being wholly owned by a Registered Pharmacist gives FDS a program perspective that impacts our customer's bottom line.

FDS helps the pharmacy realize its true potential, while insuring that it is reimbursed for the services it provides. FDS offers professional, comprehensive, and affordable business solutions that immediately impact pharmacy and DME vendors' profitability.

EZ-DME Highlights

• FDS' EZ-DME has no monthly minimums for your individual stores. They are billed on a per claim basis.

• EZ-DME is as simple as loading a new third party. There is no additional software to install or purchase. EZ-DME may also be accessed via the internet using our EZ-DME internet portal to edit claims or to generate a claim from start to end.

• EZ-DME can bill Medicare, state Medicaid programs, and Private Payors/ participating third parties

• Each EZ-DME Medicare claim is verified in real time with the CMS database for information such as patient coverage and deductible balances.

• "Billing trigger" - FDS EZ-DME only bills the claim transaction fee when the claim is submitted to Medicare, Medicaid, or the third/private pay payor. Additional fees for other EZ-DME may be billed when appropriate.

• Our rejection rate is one of the industry's lowest. This is a result of comprehensive edits applied to each claim prior to submission to Medicare.

• Get your DME dollars faster! Your average Medicare payment cycle is 17-21 days based on daily batch billing processes and the edit processes mentioned above.

• Earn significant Medicare/Medicaid rebates and/or discount pricing for select diabetic diagnostic products, inhalation solutions, cancer treatment products, post-transplant therapies, etc.

• Back end services are available for automated recurring rentals, automated secondary billings, held or rejected claims editing and resubmission, claims reconciliation, and reporting.

• We have a dedicated and experienced EZ-DME team that can answer your questions. When you call, a friendly and knowledgeable EZ-DME team member will be there to assist you in proving an exemplary level of patient service.

Product Overview:

Using your existing pharmacy system or a secure Internet portal, FDS's EZ-DME Billing Services enables you to submit DME claims without tedious paper forms, special hardware, or special software. The process is simple, reimbursement is fast, service fees are low, and product support is prompt, personalized, and effective. <u>Simplicity</u>

Data entry is simple and efficient. Each EZ-DME Medicare claim is verified in real time with the CMS database for information such as patient coverage and deductible balances. All EZ-DME claims go through EZ-DME's extensive pre-submission edits to maximize the accuracy of submitted claims to speed up reimbursement. EZ-DME prompts you if a claim is incomplete and unable to be processed.

Sample Primary Edits include:

- Patient ID (invalid Medicare ID format)
- Item to diagnosis comparison (e.g., diabetes diagnosis required on shoes and inserts)
- $\ensuremath{\cdot}$ Complete diagnosis verification (EZ-DME verifies the first, second, third, and
- fourth diagnosis)
- Non-covered services warnings (e.g., HCPCS code A5510, etc.)
- Missing/invalid modifier codes (e.g., prosthetics requiring an RRT or LT)

 Item cannot be rented; must be a purchased or if it can be rented or sold (system can bill rented items automatically)

Speed and Security

EZ-DME's secure Internet portal provides easy access to all your DME claims. Log in with your User ID and password and work any claims being held for additional information needed such as facility information or CMN.

EZ-DME offers a complete electronic Service Bureau using NCPDP

Telecommunications Standards. If you have a DME billing question or want to know what you can bill or what modifiers you should use, you can call our toll-free support desk and speak with our knowledgeable representatives who bill Medicare every day.

Service Highlights:

A secure Internet site gives you information about all of your DME claims.

Rental Claims - Rental claims are entered into the system once, and then are automatically billed monthly or according to capped rental logic where applicable.

Secondary Claims - Secondary claims that do not crossover can be automatically sent to the secondary payor once remittance information and patient IDs have been updated.

Rejections - Rejections from either the front end of the payor or your 835 show up in a queue with additional tips on how to fix the errors. Once fixed, these claims are resent to the payor electronically.

Reconciliation - Reconciliation of your DME claims is automatic when an 835 is received electronically. Manual payments can also be easily applied for a full accounting of these claims.