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# Pharmacy Operation Compliance by R.J. Hedges & Associates

**At R.J. Hedges & Associates, we make a commitment to our clients. You don't have to create policies and procedures, forms, plans etc. Every document is written specifically for your pharmacy and is delivered complete and ready for implementation.**

**President & CEO:** R. Jeffrey Hedges

Founded: 2006

Employees: 15+

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## Company Background

R.J. Hedges & Associates has a dedicated team, devoted to providing complete turnkey healthcare compliance programs for independent pharmacies. We offer easy-to-use Policy and Procedure Manuals and Programs that contain all requirements for Medicare Quality Standards; HIPAA Compliance with HITECH requirements; Fraud, Waste & Abuse Prevention; OSHA Bloodborne Pathogen requirements; Human Resource Management, and Immunization. All compliance programs come with computer based training as well as program updates (as regulations change).

R.J. Hedges & Associates has hundreds of accredited pharmacies across the United States. Company President & CEO, R. Jeffrey Hedges, has extensive experience handling Medicare accreditation, HIPAA compliance and Medicare audits.

Mr. Hedges regularly speaks at conferences and trade shows relating to healthcare compliance issues that are affecting the independent pharmacy arena.

## Product Overview

Our Pharmacy Operational Policy and Procedure program is a complete federal compliance program especially designed for independent pharmacies. The Operational Policy and Procedure program also includes pharmacy and Medicare (DMEPOS) accreditation, Fraud, Waste & Abuse Prevention, HIPAA Compliance, Human Recourses, Performance Management (Medication and Safety and Error Reporting), Customer Service, Diabetic Shoes, OSHA and Pseudoephedrine. All R.J. Hedges & Associates programs are backed up with Computer Based Training and personal customer support. Every document, form and policy is written for and customized for the specific pharmacy.

## Features & Options

Features pharmacy specific, customized policies & procedures, plans, forms, and Computer Based Training.

## Product Specifications

Microsoft Office 2003 or later, Acrobat Adobe Reader 2.0 or later

## Testimonials

*"R.J. Hedges & Associates approach is very professional but also very personable and makes the whole accreditation, HIPAA and federal compliance process a reachable and understandable goal."*

— Barbara L.

*"R.J. Hedges & Associates provides what you need to get Accreditation, but also he keeps you up to date on any changes which is just as, or maybe, more important."*

— George M.

*"R.J. Hedges & Associates services, while not inexpensive, are worth every penny. They've made the accreditation process bearable. They elevated our documentation, policies-procedures from 20th Century mish-mash to a coherent state of the art!"*

— Don S.

## Additional Product Lines

- HIPAA Compliance Program
- Therapeutic Shoe Program
- Fraud, Waste & Abuse Prevention Program
- Pharmacy Immunization Compliance Program

## Key Customers

Independent Pharmacy Owners

## Key Business Partners

Dr. Comfort, Keystone Pharmacy Purchasing Alliance, NCPA, Pharmacy Development Services, Value Drug Co., Board of Certification/Accreditation Int'l (BOC)

## Markets Served

Independents Nationwide

## Trade Shows / Meeting Attended

NCPA, PDS, Value Drug

## Ordering Information

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