



Remote Order Entry Pharmacy Services Rx Remote Solutions (RemoteSolutions)

RemoteSolutions provides safe, efficient, off-site medication order verification and processing services which meet The Joint Commission standards, HIPAA regulations, and applicable state licensing requirements.

CEO: Don Nickleson
VP of Division: Carl Geberbauer, R.Ph, MBA
Phone: (877) 662-4779
Address: RxRemoteSolutions
 6409 Quail Hollow Rd
 Memphis, TN 38120
Website: RxRemoteSolutions.com



Product Overview

Hospitals and health care facilities without 24/7 pharmacy services face the challenge of affordably providing around the clock medication safety practices to maintain patient care levels and comply with regulatory standards. This issue is compounded by the ever-increasing costs of recruiting and retaining highly trained, licensed pharmacy professionals. RemoteSolutions is the answer to this challenge. RemoteSolutions pharmacists are an extension of your pharmacy service, adhering to your organization's policies, procedures and values. RemoteSolutions pharmacists are available 24/7 to answer questions and will contact your nursing staff or physician should consultations be necessary. Pharmacy records are updated and current, which allows your facility's on-site pharmacy staff to focus efficiently on its daily responsibilities.

Available Features Options

- Office Based Operations
- Proprietary Information System
- Q. A. Reporting
- Intensive Pharmacist Training
- Flexible Pricing Structures

Testimonials

“RemoteSolutions has eliminated 3 hours a day previously needed for order entry from each night shift, which permits my day shift time to implement patient safety goals and cost-effective clinical initiatives. Overtime hours have been virtually eliminated at a cost approaching \$30,000 per year. We could not be more pleased with the professionalism, customer service provided and the excellent feedback received on interventions conducted by RemoteSolutions.”

— Director of Pharmacy
 180-Bed Acute Care Hospital
 Chicago, Illinois

“We contracted Rx RemoteSolutions for our night pharmacy service in June of 2010.

During the RemoteSolutions' implementation, pharmacists took the time to learn our pharmacy system and were conscious of the impact of “a less than adequate knowledge of our system” would have on the provision of patient care. The RemoteSolutions Implementation Manager assisted in one of the smoothest implementations of a complex venture I have experienced. And, most especially important to me, had a focus on the end users of the system; the nurses.

Our hospital had used another night pharmacy or remote pharmacy order entry service before moving to RemoteSolutions. We struggled with the other company in many aspects from delay of services to frequency of error. Switching to RemoteSolutions has been such a positive change. The implementation was smooth with calls in the evening and checking with all the patient care areas and the Nursing Supervisor. Since then, there are frequent follow-ups to assure there are no problems. I have checked with both my Nurse Managers and Nursing Supervisor and all say everything is going well.

It has been only a short time, however since we've had RemoteSolutions taking care of our pharmacy needs at night. The service has been exemplary.”

— VP, Patient Care Services
 60+ Bed Acute Care Hospital
 Vermont