

# Credentialing through Express Scripts & CVS/Caremark should be a breeze!



GO TO [WWW.RJHEDGES.COM/20WAYSRESULTS](http://WWW.RJHEDGES.COM/20WAYSRESULTS) TO REVIEW YOUR RESULTS AND ADDRESS THE RISKS YOUR PHARMACY MAY HAVE DISCOVERED.

## Make your **credentialing process** easier with this free **PHARMACY CREDENTIALING ASSESSMENT!**

**YES NO** **PHARMACY OPERATIONS**

- Are staff members trained on CMS 10147 Adherence if a "569 error" occurs?
- Do you have Policies and Procedures (P&P) to meet Pharmacy Medicare Part D credentialing requirements?
- Are you keeping annual records of all trainings (HIPAA & FWA with 10 years of retention)?
- Do you review your EQuIPP scores monthly?
- Do you have a Medication Adherence Program?

**Do you have Policies and Procedures for:**

- Usual and Customary
- Patient Counseling Practices
- Mis-fill Procedures
- Medication Recall Procedures
- Medication Expiration Procedures
- Generic/Brand Price Disclosures
- Demographics and Allergy Capture
- Partial Refills

**YES NO** **PATIENT SAFETY**

- Do you have a Continuous Quality Improvement Program (CQI)?
- Do you have a Quality Assurance Program?
- Are you enrolled in a Patient Safety Organization?

**YES NO** **HIPAA**

- Do you have a HIPAA Policy & Procedure (P&P) manual/program in place?
- Has your Notice of Privacy Practice been updated since July 1, 2013?
- Do you maintain a breach assessment when the patient receives another patient's medication?

**YES NO** **FWA**

- Are you conducting FWA Prevention training annually?
- Do you have an "Anti-Kickback" Policy & Procedure (P&P)?
- Do you have your entire staff completing Conflict of Interest forms annually?

**Are you running OIG-GSA-SAM Exclusion Verifications each month on:**

- Employees and Owners
- Business Associates
- All vendors whose products are billed through Medicare