

WAY

10

The FACS on Accreditation — The Compliance Team

What to look for in an accreditation organization.

Founder & CEO: Sandra C. Canally, RN

Established: 1994

Phone: (215) 654-9110

Address: 905 Sheble Lane, Suite 102
Spring House, PA 19477

Website: www.TheComplianceTeam.org



Company Background & History

■ Delivering Exemplary Provider® Recognition for 30 years

Since 1994, The Compliance Team (TCT) has delivered innovative accreditation solutions to pharmacies across the nation. Our Exemplary Provider® programs elevate your pharmacy to help you meet the challenges of the evolving value-based care era.

We Change the Way You Think About Accreditation

TCT's industry-leading accreditation model features operations-based, simplified standards developed on the following beliefs:

- Accreditation should not be difficult or costly to achieve.
- Every patient deserves exemplary care.
- All program standards should address what matters most to the patient: Safety — Honesty — Caring®.

The FACS

Accreditation refines processes and procedures and takes your business to the next level of care. It proves to your payers, patients, clients, and staff that you are committed to continuous quality improvement. It brings value to your patients and your business by identifying procedural gaps and recognizing opportunities for improvement.

TCT offers you the **FACS** on accreditation — *Flexibility, Accessibility, Consistency, and Simplification*.

At TCT, *flexibility* refers to our responsiveness to your business issues and our ability to adapt to your business model. This saves you time and money.

We pride ourselves on our *accessibility* to our providers when they need us most. When you call, we pick up the phone and as quickly as possible route you to someone who can answer your question right away.

Consistency can have multiple meanings in our world. We want you to have a consistent accreditation experience no matter whom in our organization you work with. We also want to ensure that there is consistency throughout your organization. Your pharmacy is only as strong as your weakest link.

Simplification of our accreditation and certification standards is a TCT hallmark. Our Founder and CEO, Sandra Canally, RN, developed the standards almost 30 years ago after working in the industry for several years. She was convinced there had to be a better way — and there was. The simplification of the standards became the key reason to launch

TCT. Canally's comprehensive, plain-language standards were simplified to only 27 pages compared to the other AO's 300 pages.

The Compliance Team Difference From Start to Finish

- A one-on-one advisor who walks you through the standards via a call series.
- Policy and procedures templates — saving you time and money.
- Self-assessment checklists to help you attain and retain your accreditation status.
- Live and recorded webinars educate your staff, making the accreditation process flow more smoothly.
- Access to our patient satisfaction portal, allowing you to benchmark your quality against other providers.
- A three-year payment schedule.
- Exemplary Provider® designation.

Integrated DME With Pharmacy Accreditation

Most pharmacies maintain a Part B DME PTAN, allowing them to bill Medicare DMEPOS. To do that, accreditation is mandated by the Centers for Medicare & Medicaid Services (CMS). TCT recognizes the efforts that providers take to prepare for accreditation. Maintaining our simplified approach, we combine the DMEPOS requirements into our Community Pharmacy program. By accrediting your pharmacy and the services you provide, TCT's accreditation sets your pharmacy apart from the competition and assures referral sources that your quality has been validated.

Exemplary Provider® Suite of Pharmacy Services Designed to Strengthen Your Pharmacy's Performance

■ Accreditation Programs

- Community Pharmacy (the core of all our pharmacy programs)
- CMS-approved Medicare Part B—DMEPOS (included with Community Pharmacy)
- Sterile and Non-sterile Compounding
- CMS-Approved Home Infusion Therapy (HIT)
- Patient-Centered Pharmacy Home™
- Long-Term Care
- Retail Clinic
- Specialty Pharmacy
- TelePharmacy

■ Certification Programs

- Point-of-Care Testing
- Immunization (Adult and Pediatric)
- Clinical Disease Management
- Communicable/Emerging Infections Disease
- DMEPOS Retailer Certificatio

Be bold.
Be exemplary.
Choose TCT.