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PrimeRx Pharmacy Management Software

We understand the importance of independent pharmacies and the journey they are on every day to build healthier communities and provide them with the best possible care. Every day, PrimeRx walks alongside our pharmacies, ensuring they have the best tools to navigate their journey successfully.

President/CEO: Ketan Mehta

Founded: 1989

Employees: 225+

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Company Background

PrimeRx has been providing exceptional management solutions to the independent pharmacy market for over 30 years. Thousands of pharmacies throughout the U.S. trust our PrimeRx system to manage their retail, long-term care, specialty, compounding, 340B, mail order, physician's office, hospital and health system outpatient, and hub service pharmacy technology needs.

Product Overview

PrimeRx provides essential functions including patient and provider intake, prescription processing, workflow management, claims processing, labeling, dispensing, inventory management, report generation, automated refill, and patient record management solutions.

The PrimeRx platform was developed in direct response to pharmacists' needs. Pharmacists expressed a need for a user-friendly, technology-based solution that would allow them to add efficiency to their workflows, automate key processes, and better serve patients, and we delivered. PrimeRx is a pharmacy tool for nearly every pharmacy service.

Features & Options

- Electronic Data Interchange (EDI) enabled ordering, inventory, and reconciliation.
- Over 20 pharmaceutical distributors and drug wholesaler integrations: AmerisourceBergen Corporation, Cardinal Health, H.D. Smith, McKesson Pharmaceutical, and more.
- Find medications through a National Drug Code directory (NDC) drug list.
- Search prescribers national database.
- Cloud-based data encryption and biometric security.
- Controlled substance reporting (CSR).

- Elsevier medication counseling language packages.
- Integration with 100+ interfaces (e.g., wholesalers, IVRS, dose-dispensing machines/robots, EMRs).
- Customizable business reports (e.g., profit revenue report, patient profitability report, profitability by drug category, top performer's report, etc.).
- Tools to facilitate five-Star ratings, medication synchronization, clinical assessments, patient communication, business analytics functions, and patient medication adherence reports.
- Refill Compliance Dashboard: send refills due, refill requests, monitor missed refills and refill gaps, all from one easy-to-understand refill compliance dashboard.
- New prescription or patient entry through driver's license scanning.
- Patient management, medication synchronization, CMS medication adherence reporting, and DIR calculation tools.
- Stay in touch with your patients — outbound calling, TXT/SMS messages, emails to communicate information related to refill alerts, dose alerts, pickup alerts, greetings, and other messages.
- Scan the patient's driver's license to start the patient file.
- Time stamped notes ledger for each patient file.
- Add tasks or a to-do list with the system's built-in electronic reminders and follow-up messaging tools.
- Patient insurance eligibility check.
- Insurance transmission results showing estimated DIR fees.

Additional Product Lines

PrimeRx Specialty; Point of Sale; Electronic Signature Capture; Document Management System; Delivery Management Solution; Provider Web Portal; Central Management Portal; and FillMyRefills.

Ordering Information

Contact a representative today, and we will get you started on your next pharmacy software journey at:

lp.primerox.io/rxinsider20w

Visit us at www.primerox.io

Email us at sales@primerox.io

Call us at (866) 495-3999