



Reduce Theft and Misuse of Controlled Substances in Your Organization with Protenus Drug Diversion Surveillance

Utilize artificial intelligence and advanced analytics to audit 100% of medication use transactions — reducing the risk to your workforce, organization, and most importantly, your patients.

President & CEO: Nick Culbertson

Founded: 2014

Employees: 110

Phone: (410) 995-8811

Fax: (410) 995-8842

Address: 1629 Thames Street, Suite 200
Baltimore, MD 21231

Website: www.protenus.com

PROTENUS®

Company Background

Founded in 2014, Protenus is an innovative, technology-first company headquartered in Baltimore. Our team of problem solvers, subject matter experts, and support stewards spans the entire country. Protenus was born of a determination to solve problems in healthcare that would provide better patient outcomes and increase patient trust in the healthcare organizations where they sought care.

Although hospitals in the U.S. spend \$39B per year to maintain compliance, most of it goes towards time-consuming, inefficient manual tasks. We thought the money could be better allocated to improving patient outcomes, so through innovation we began to tackle common healthcare compliance challenges. First focusing on protecting patient privacy, we then broadened our scope to issues of healthcare workers stealing or misusing controlled substances. In the years since, we've empowered hundreds of healthcare organizations to reduce risk. We've also cultivated the largest collaborative user community of healthcare compliance peers and experts from Protenus, PANDAS, that continues to move healthcare forward. That same innovation, determination, and community are still the pillars of Protenus today and carry us forward in our belief that the delivery of care should be without risk.

Partner With A Vendor You Can Trust

It's important to partner with a vendor who understands current industry drivers and challenges, is aligned with your organization's compliance and risk strategies, and is focused on providing the guidance and solutions to help you achieve your goals. Our powerful healthcare compliance platform harnesses the power of artificial intelligence (AI) to identify and surface inappropriate behavior that may otherwise go unnoticed as it happens, reducing risk to your workforce, your organization, and most importantly, the patients you serve.

When you choose Protenus as your partner, you are choosing a company that makes a commitment to innovation, determination, and community to better protect your organization, workforce, and patients. When working with Protenus, you will benefit from cutting-edge technology and a team that is dedicated to helping you navigate the complex landscape of healthcare compliance and risk management.

Who We Serve: Our sole focus is on healthcare organizations such as hospitals, health systems, AMCs, and large physician groups, supporting their risk elimination and compliance efforts as well as strategic initiatives like reducing costs, maintaining a stellar organizational reputation, and protecting their patients, workforce, and community at-large.

Our Vision: We believe that the delivery of care should be without risk.

Our Mission: We empower healthcare organizations with AI-powered, scalable risk-reduction solutions built to deliver cohesive and actionable data when and where needed. Ultimately, protecting the delivery of care while challenging the industry to focus on what matters most by driving the safest, highest quality patient outcomes.

Product Overview

Drug Diversion Surveillance, developed by Protenus, identifies and helps prevent clinical drug diversion incidents that occur within healthcare organizations. Awarded 2023 Best in KLAS for Drug Diversion Monitoring, the Protenus solution uses the power of artificial intelligence (AI) to monitor up to 100% of medication use transactions, it identifies unseen behavior as it happens, reducing risk to workforces, organizations, and most importantly, patients.

■ Protenus Drug Diversion Surveillance Offers

- **Visibility Into Incident Generation:** Platform is powered by data covering 100% of medication use transactions to give investigators complete visibility into potential drug diverters' behavior patterns that may otherwise go unnoticed.
- **Time Savings and Efficiencies:** Each incident is surfaced along with clear and concise background information to allow investigators to resolve incidents quickly. Customers have reported a 5-15 minute incident evaluation time using the Protenus platform.
- **Flexible, User-Friendly Analytics and Dashboards:** User-friendly dashboards reduce the need for manual analytics and report creation. Our File and Error Delivery dashboards empower IT end users to monitor and troubleshoot the robust set of data feeds that power the Protenus platform.
- **Commitment to Continuous Innovation:** Our product and engineering teams partner to receive feedback directly from our customers and deliver maximum value. Customers have forward-looking visibility into planned feature and functionality enhancements.

Additional Services

The Drug Diversion Checkup [DDC] offers a quarterly or annual review of a healthcare organization's overall drug diversion surveillance program, answering the question, "how is our program doing and how can we improve?" The DDC is included as part of the Premium Services Package or can be purchased as an add-on.

Key Business Partner

Inmar Intelligence