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Automobile Accident Prescription Processing by AutoRx, a Mitchell Pharmacy Solution

AutoRx allows pharmacies to electronically process and adjudicate auto accident related prescriptions in real time. Payment is guaranteed on all adjudicated claims.

President & CEO: Alex Sun

Founded: 2002

Employees: 2000

Toll-free Phone: (866) 428-8679

Fax: (877) 730-3338 Claims Processing
(801) 269-5080 Contracts & Administration

Address: AutoRx, a Mitchell Pharmacy Solution
480 E Winchester Street, Suite 210
Salt Lake City, UT 84107

Website: www.AutoRx.com | www.mitchell.com



Company Overview

AutoRx was founded in 2002 and acquired by Mitchell International in February 2015. With over 4 million prescriptions processed, AutoRx is the largest and most advanced processor of auto related pharmacy transactions in the US. By contracting with over 47,000 pharmacies and working with all major auto insurance companies, we are able to ensure qualified auto accident related prescriptions get dispensed and billed properly, and without delay.

Product Overview

We make it easy for patients injured in auto accidents to fill their related prescriptions at a pharmacy of their choice. AutoRx enables pharmacies to electronically process and bill No-Fault, PIP, and MedPay auto claim prescriptions – eliminating the need for patients to pay cash and submit receipts (depending on state insurance laws and individual policy limits).

Features & Options

■ There Are Many Questions When You Serve Auto Accident Patients

- Is the medication related to the accident?
- Does the patient have benefits available?
- Whom do I bill, and where do I send it?
- Will I get paid, and when?

■ AutoRx Has the Answers for Auto Accident Prescription Claims

- We verify the prescriptions are auto related.
- We work with all major auto insurers to confirm benefits are available within policy limits and state laws.
- AutoRx makes sure the bill is submitted to the right carrier, to the right address, and on time.
- You are guaranteed payment on all processed claims at agreed upon contracted terms.

■ In Addition, AutoRx Provides

- Immediate adjudication for most claims; 15 minute verification response for the rest.
- No out of pocket costs incurred by your patient (depending on state insurance laws and individual policy limits).

Qualified support by our in-house help desk (866) 428-8679.

Markets Served

We help pharmacies serve auto accident patients who were injured in states with first party auto insurance laws, referred to as No-Fault, Personal Injury Protections (PIP), or Medical Payment Coverage (MedPay). States include Arkansas, Delaware, D.C., Florida, Hawaii, Kansas, Kentucky, Maryland, Massachusetts, Michigan, Minnesota, New Hampshire, New Jersey, New York, North Dakota, Oregon, Pennsylvania, South Dakota, Texas, Utah, Virginia, Washington, and Wisconsin.

Product Specifications

■ AutoRx Makes it Easy to Process Auto Accident Prescriptions

- BIN: 610133 PCN: WAUTO
- Cardholder ID: Auto accident claim # (not policy or SSN)
- Group #: Auto insurance company (no spaces or dashes)

Contact Information

- **Processing Help Desk:** (866) 428-8679
- **Contracting Information:** (866) 428-8679 x347
- **Email:** marketing@autorx.com