

# Plan for the Now and the Future With **Medication Management Solutions That Optimize Workflows**

Swisslog Healthcare delivers exceptional patient care with innovations from the core of the central pharmacy to enhance performance workflow efficiency, improve accuracy, and increase safety.

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## **Company Background**

Headquartered in Westminster, CO, Swisslog Healthcare has been delivering best-in-class automation solutions and services for more than 100 years. At Swisslog Healthcare, we lead change for better care. The core of this vision is a focus on improving workflows and reducing the time clinicians spend doing repetitive tasks - enabling more time to care for patient care. Learn more at swisslog-healthcare.com.

#### **Product Overview**

Hospitals today are held to increasingly higher accountability for the overall patient experience. The timely dispense and delivery of correct medications are critical to improving patient outcomes and fostering a positive experience. Whether on a large or small scale, the right automation can enhance patient safety, reduce medication waste and drug shortages, reduce costs, and enable staff to spend more time focusing on clinical activities. Discover how our pharmacy automation solutions can boost efficiency, improve care, and reduce costs at your healthcare facility.

#### **Features & Options**

- BoxPicker® Automated Pharmacy Storage System provides pharmacies with secure, high-density, modular storage of medications, controlling access, improving pharmacy workflows, and expediting the picking process. The modular design of the BoxPicker enables hospitals to tailor the system to their exact needs. The ability to add multiple operator stations allows for simultaneous operations. This significantly increases efficiency as one technician can stock medications while another can complete dispensing activities. Automated medication storage and retrieval not only eliminates picking errors and increases safety at dispense, but also creates a more efficient pharmacy workflow. Designed to eliminate the need for static shelving, BoxPicker allows pharmacy staff to focus on clinical tasks and spend less time locating, picking, and verifying medications.
- PillPick® Automated Packaging and Dispensing System is a completely automated solution that decreases human touches in packaging, storing, dispensing, and returning unit-dose medications. The patented PickRing® delivers patient-specific medication on a single ring

ready for administration, reducing the opportunity for missed medications and speeding up administration time. With the ultimate automated pharmacy system for patient safety and operational efficiency, nurses can spend more time delivering high-quality care.

As healthcare systems have continued to merge, supply chain delivery has become increasingly complex. Forward-thinking organizations are addressing these challenges by centralizing supply chain and pharmacy operations off-site utilizing Consolidated Service Centers (CSCs) or Integrated Service Centers (ISCs). Partnering with Swisslog Healthcare for CSC implementations helps healthcare organizations actualize their CSC goals and maximize benefits from streamlined pharmacy operations. Effective CSCs automate manual processes, and proactively manage prescription drugs.

- AutoPack™ Automated Oral Solid Packager is an oral solid packager that integrates easily with pharmacy operations to provide fully automated, patient specific, unit-dose or multi-dose oral solid medication packaging, ensuring that 100% of medications are scan-ready at the bedside.
- AutoCarousel® Semi-Automated Pharmacy Storage System, together with medication management software, transforms medication management by reducing labor, drug waste, missing medications, and picking mistakes. AutoCarousel is accurate and reliable, and the vertical design ensures maximal storage in a compact footprint. In addition, AutoCarousel helps pharmacies ensure medication safety with password-protected access and barcode scanning during the stocking and dispensing processes to track the chain of custody and manage all items comprehensively.

#### **Testimonial**

As a trusted partner, Swisslog Healthcare pharmacy automation plays an essential role in safe, efficient, medication administration at the largest acute care center in the greater Toronto area. The state-of-the-art Humber River Hospital features two pharmacy automation solutions from Swisslog Healthcare, the PillPick® Automated Packaging and Dispensing System and the BoxPicker Automated Pharmacy Storage System. As a result, Humber River Hospital reports a reduction of more than 50% in medication picking errors. In addition, the deployment of the PillPick has also led to a 30%+ reduction in pharmacy technician labor, allowing for the redeployment of skilled staff to other higher-value and rewarding tasks.

- "The whole solution helps us do our jobs better; this means safety and efficiency enterprise wide. We have a great relationship with our Swisslog Healthcare team."
  - Albert Karas, Director, Pharmacy Services, Humber River Hospital

### **Markets Served**

Swisslog Healthcare serves hospitals and health systems of all sizes across North America.