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Return Solutions Offers Hassle Free Rx Returns

Reduce time spent tracking credits and get credit quickly with Return Solutions' OneCheck Select program — the fastest pharmaceutical return credit reimbursement in the industry.

President & CEO: Michael Ayres

Founded: 1992

Toll-Free Phone: (800) 579-4804

Phone: (865) 675-1355

Fax: (865) 675-2474

Address: 10635 Dutchtown Road, Knoxville, TN 37932

Website: www.drugreturns.com



Return Solutions
[go with what works]™

Company Background

Founded in 1992, Return Solutions is one of the most experienced and trusted reverse distributors in the industry. Over the last 30 years, we have built relationships with group purchasing organizations across the country and are currently recommended by over 25 buying groups representing 20,000+ pharmacies. In 1998, we became the first returns company to issue checks to our customers for credit, and since then have paid customers over \$1 billion.

Product Overview

The OneCheck Select program is tailored to independent and regional chain pharmacies and health systems. Over the past 30 years, we've perfected our pricing and reimbursement processes to ensure you receive maximum compensation for your outdated products. We optimize the reimbursement process, consolidating credit into one check and ensuring that you receive credit quickly — within as few as 10 days if you choose our 10-Day Pay program, or within no longer than 90 days with our most economical option. Credit values are listed on the check stub, so you know exactly how much you have received from each manufacturer. Our all-inclusive fee, including shipping, CII-CV processing, destruction of non-returnable items, and extensive reporting available on our website, is a fixed percentage of your returnable product value and is deducted from the check we issue to you, so there are no hidden fees or surprise charges. Choose from our comprehensive On-Site Service and let our experienced representatives handle every aspect of your return or use our easy and economical web-based Mail-In Service if you prefer to complete your returns on your own time.

Features & Options

■ OneCheck Select

- Credit consolidated into one check.
- Choose your reimbursement time frame.
- Check issued within 30 days for your first return.
- All-inclusive fee with no hidden charges.

■ On-Site Service

- Experienced representatives scan all prescription shelves for short-dated and outdated items.
- All items are scanned into our proprietary valuation software.

- Items are packaged and prepared for FedEx pickup.
- Receive a credit estimate and detailed reporting before the rep leaves your store.

■ Mail-In Service

- Only CII-CV items are required to be inventoried.
- Print return authorization forms and prepaid UPS shipping labels.
- Give boxes to any UPS driver.
- Receive a credit estimate and detailed reporting online within three to five business days.

■ Destruction Service

- Safe, simple, and compliant destruction of unsaleable pharmaceuticals.
- Non-hazardous products destroyed by EPA-approved waste-to-energy incinerator.
- Controlled substance destruction witnessed by at least two employees.
- Proof of destruction and DEA forms included in pricing.

Product Specifications

Return Solution's 24/7 online portal allows you to access your entire return history down to NDC level along with all credit information. We provide business analytics and trends so you can adapt purchasing habits to ensure maximum future ROI. You can print controlled substance reports and proof of destruction to ensure you are always in compliance in case of an audit.

Testimonials

"Return Solutions has been a lifesaver for our pharmacy. We are a very busy pharmacy, and Return Solutions makes returns so much easier. We would recommend Return Solutions to anyone!"

— Amanda Hixson, Dayton Drug and Wellness

"Return Solutions is the best of the best! We have been using their services for many years and we could not be more pleased! They are exceptional at what they do. Our rep is terrific and is always professional, prompt, efficient, and so friendly. We feel as if he is a part of our pharmacy family! We would highly recommend them to anyone in need of the services they provide. We would give them 10 stars if we could!"

— Vanessa O'Briant, Kinser Drug

GPO Affiliations

AAP; AIP; AlliantRx; American Pharmacies; APNI; APSC; All-Win Rx; CPA; EPIC Pharmacies; Gerimed; IPA; IPC; Keystone; LWD; Mutual Drug; NPSC; PBA Health; PFOA; Pharmacy Plus; PPSC; PPOk; QualityCare Pharmacies; RxPlus; Sav-Mor; SPC; UPNI; We Care Pharmacy; and WSPC.

Ordering Information

Return Solutions helps decrease time spent on returns and maximizes your expired product credit. Call (800) 579-4804, email support@drugreturns.com, or visit drugreturns.com for more information or to create an account.