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Remote Order Entry Pharmacy Services Rx RemoteSolutions (RemoteSolutions)

RemoteSolutions provides safe, efficient, office-based medication order entry and verification services which meet The Joint Commission standards, HIPAA regulations, and applicable state licensing requirements.

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Product Overview

RemoteSolutions provides 24/7 office-based medication order entry and verification services. Many hospitals struggle to find adequate, cost effective coverage in the pharmacy after hours and when regular staff call in sick or take vacation. Overtime expenses are quite costly, add up quickly and are not the long term solution that many hospitals are seeking. RemoteSolutions provides assistance to your pharmacy operation after hours or in other times of need and eliminates the need to process overnight medication orders in the morning. Our highly trained pharmacy professionals adhere to your organizational and clinical policies, procedures and protocols. We provide an affordable service customized to fit the needs of each client's pharmacy operation.

Features & Options

- Office-based operations
- Web-cam verification of patient's own medications and extemporaneous compounds
- QA/QI. Clinical Reporting
- Intensive Pharmacist Training
- Flexible and adaptable coverage for an hour or multiple hours

Testimonials

"RemoteSolutions has enabled us to provide our 25 bed, critical access hospital, with pharmacy coverage 24 hours a day, seven days a week for the first time since opening. After switching from a different vendor to RemoteSolutions, not only did our after-hours pharmacy coverage increase, but our monthly cost for the service decreased by an average of 40%. We could not be more satisfied with coverage provided by the pharmacists, the daily handoffs and the monthly feedback and reports sent by RemoteSolutions."

— 25 bed hospital in Minnesota

"Having been through the process of after-hours telepharmacy service implementation two times previously, I know that getting this "right" can be maddening. Since every facility is different, the after-hours service must be extremely flexible and responsive to ensure implementation success. I can say without hesitation that RemoteSolutions has been extremely responsive to our needs, flexible with regard to processes and protocols, and has made this process as "painless" as possible. RemoteSolutions pharmacists are very "dialed-in" to doing what is best for our patients AND nursing staff. Complaints from nursing are virtually non-existent. The pharmacists are also very responsive to suggestions and direction from myself and my staff. We have been a client for 14 months at present and are very satisfied."

— 75-100 bed hospital in Kentucky